

DuPage Housing Authority
Project-based Voucher (PBV) Waiting Lists Opening
Tuesday, November 10, 2020 at 10:00 a.m. CST

The Housing Choice Voucher program offers two housing options: the **tenant**-based program and the **project**-based programs.

The tenant-based program issues assisted households a voucher that they can use anywhere in the county to rent an available market unit. *The project-based program offers rental housing options at specific housing locations.*

The DHA PBV locations in DuPage County offer a variety of housing options. Some buildings are intended for individuals or families; and others are age restricted for seniors 62 years of age and older.

DHA also offers PBV locations for social service agencies that provide amenities and/or services specifically for persons with disabilities, that are homeless or those with veteran housing options. For these sites, in addition to being qualified for the PBV program, you must also qualify to receive the Services offered from that particular social service agency.

DHA opens its PBV Wait List as often as needed (only when funding is available) to provide assistance for low to moderate income individuals and families.

DHA is opening its Project-based Voucher Program Wait List, online through www.dupagehousing.org on TUESDAY, NOVEMBER 10, 2020 at 10:00 a.m. CST. The Wait Lists will CLOSE on FRIDAY, NOVEMBER 13, 2020 at 4:30 p.m. CST or when the maximum number of applications has been received for each wait list.

Specific information about the PBV Wait list opening, available PBV projects and how to apply for each property is available on our website: www.dupagehousing.org.

There is no cost to submit a pre-application for the PBV Wait List. DHA will never ask for your debit or credit card or any other form of payment to submit a pre-application for its services. Additionally, **DO NOT** provide personal information to anyone claiming he or she can guarantee a spot on the Wait List, improve your chances of selection for the PBV Wait List, or ensure that you will receive any DHA benefits!

WHEN THE WAIT LIST OPENS, you must successfully submit a pre-application online during the open period. The pre-application - which requires your *name, date of birth, contact mailing address, email address, household income, number of household members and racial or ethnic designation of the head of household* - must be submitted online using a computer, smartphone, tablet or other electronic device with Internet access. Applicants should have a valid e-mail address to apply. If you do not have Internet access, you may submit the pre-application online at locations throughout the County that offer free use of their computers, such as public libraries. Internet access is not available for submitting a pre-application at the DHA office.

DuPage Housing Authority

Project-based Voucher (PBV) Waiting Lists Opening
Tuesday, November 10, 2020 at 10:00 a.m. CST

To apply for the PBV housing options available, you must be eligible to live at the property, and you must complete the online application for the specific property that meets your household needs! You must apply to each PBV site you are eligible to apply for by checking that wait list during the application process.

Reasonable Accommodations

Pre-applications will NOT be provided or accepted at the DHA Wheaton, IL location unless you have been **pre-approved** for a *Reasonable Accommodation* because of a disability or related condition that prevents you from equal access to the online pre-application process. Your accommodation REQUEST must be RECEIVED BY WEDNESDAY, October 28, 2020 at 4:30 p.m. CST. It must be **written** and **must describe the reason** why the online pre-application process prevents you from accessing the pre-application by:

- Mailing to: Malinda Smith, DuPage Housing Authority, 711 E. Roosevelt Rd., Wheaton, IL 60187;
- Faxing to: (630) 690-0702; or
- Emailing to: msmith@dupagehousing.org

NOTE: THIS IS NOT A REQUEST FOR ANY MEDICAL DIAGNOSIS, A REQUEST FOR MEDICAL RECORDS OR A REQUEST TO PROVE ANY CLAIMED DISABILITY OR A DESCRIPTION OF SAME. Individuals with hearing or speech disabilities using TDD or TTY technology may call Illinois Relay Services for assistance.

IMPORTANT: When the DHA PBV Wait List opens, the *Wait List Pre-application* will contain sensitive information about the applicant that is considered confidential. That information will be maintained in a **Rent Cafe Account** on our secure database. Access to the information in a user account will only be available to the applicant and DHA. Therefore, **you must create a Rent Café user account before you can submit an online Pre-application to apply for the DHA PBV Wait List. Unless permission for a Reasonable Accommodation has been granted, Pre-applications can only be completed and submitted online within your Rent Cafe Account.**

If you answer Yes to **any** of the following questions, you already have a User Account and don't need to create another one:

1. Are you a Participant *currently* on the Housing Choice Voucher Program in DuPage County under the DuPage Housing Authority?
2. Are you a Participant *currently* on the Housing Choice Voucher Program in Kendall County under the Kendall Housing Authority?
3. Were you a Participant on the Housing Choice Voucher Program in DuPage County under the DuPage Housing Authority but are no longer on the HCV program or no longer live in DuPage County?

DuPage Housing Authority
Project-based Voucher (PBV) Waiting Lists Opening
Tuesday, November 10, 2020 at 10:00 a.m. CST

4. Were you a Participant on the Housing Choice Voucher Program in Kendall County under the Kendall Housing Authority but are no longer on the HCV program or no longer live in Kendall County?
5. Were you on any Wait List for the DuPage Housing Authority that opened in 2010, 2016 or 2019, or any Wait List for the Kendall Housing Authority that opened in 2008 or 2018?

If you answered No to **all** the questions above, you Do Not have a Rent Cafe User Account and you **must** create one. If you have an account and forgot your username or password, please contact the Compliance Department at 630-593-8209 (Jim) or 630-593-8225 (Lisa) for assistance to ensure you can access prior to the Wait Lists Opening.

It is not required but it is highly recommended that before the DHA PBV Wait List opens for pre-applications at **10:00 a.m. CST, on Tuesday, November 10, 2020** that you visit the DuPage Housing Authority website at www.dupagehousing.org and **select** the '**APPLICANTS**' tab from the top menu bar followed by '**Applicant Café**' to create your User Account. **3)** Once it directs you to the '**Login**' webpage, select the '**Click here to register**' link, then; **4)** follow the steps to create your account by entering your email address as a *username*, and create a *password* that you choose. Please note that passwords must be a minimum of 10 characters, and must include at least one upper case letter, one lower case letter, one number and one symbol, such as a dollar (\$) or pound (#) sign.

Note: Once you create the user account, you will receive an email confirming your Rent Café user account was created. You are now ready to complete the pre-application once the DHA PBV Wait List opens for pre-applications.

Specific information about the PBV Wait list opening, available PBV projects and how to apply for each property is available on our website at www.dupagehousing.org.